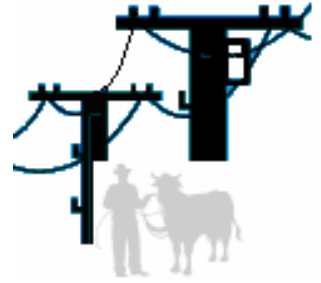


Niton REA



Niton REA Starts Supplying Power to Members

The Government of Alberta was facing a problem of increased power usage in the 1990s. The government deemed that a competitive environment had to be created to attract private sector investment in new generation to meet the province's growing needs. Since 2000, de-regulation has changed the way electrical energy is priced and billed to everyone.

We have seen many changes and players in the electrical market. The current Regulated Rate Option (RRO) provider (EPCOR) energy contract will be ending in December. The Board of Directors have investigated all the different options that are available to the REA. A decision has been made that enables the REA to be the RRO provider with better customer care than you have experienced before. EPCOR will be billing you for energy consumed up to mid December. Our first bill will be mailed to you at the end of January and will be for 45 days worth of consumption.

This newsletter will help you understand how this decision impacts you.

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We hope you have a very Merry Christmas and Happy New Year.

Outage Information

FortisAlberta will be continuing to provide Operation and Maintenance services as well as outage service to our REA. If the power goes out, please call FortisAlberta at 310-WIRE(9473)

Member Care

The Board of Directors have contracted Member Care out to Utility Network & Partners Inc. (UTILITYnet). UTILITYnet is an Alberta based company that has been providing energy services for the last 25 years to industrial consumers in Alberta. Their head office is in Calgary while their REA division is in Vegreville. Their staff is very knowledgeable on the energy market and will be providing assistance to the Board of Directors. We would like to welcome UTILITYnet to our REA.

Billing Inquiry Contact Info

You can phone toll free to speak with a service representative of Niton REA by calling 1-877-632-4177, Monday thru Friday, 9-4. If you leave a message, someone will get back to you.

Payment Options

The easiest payment method and our preferred method of payment is the Pre-Authorized Payment Plan. We will send you your monthly bill and debit your account on the 15th of each month. This eliminates any worries of your payment being received late or past the due date. There is a simple form for you to fill out and sign on the next page. Please fill it out and mail it back to us. You can pay at any bank, pay through telephone banking or your internet banking if you are set up with your bank. You can also mail your payment to Niton REA, Box 1497, Vegreville, AB T9C 1S8.

Default of Payment

If you default on paying your power bill, the following will occur:

- 2% per month penalty assessed,
- After 30 days of a missed payment, the President will call you to find out why you have not paid,
- After 60 days of a missed payment, a disconnection notice will be delivered to you plus a \$100.00 notification fee will be assessed on your bill,
- After 90 days of a missed payment, your service may be completely disconnected or a limiter installed on your premises. A limiter allows approximately enough power for your furnace to run and one light bulb. Your power will not be restored until your account is paid in full plus a reconnection fee of \$250.00.

These rules may change at any time.

Renters

Accounts will no longer be under a renter name. The landowner is financially responsible for all charges. The bill will be in the landowner's name.

NITON REA LTD

PO Box 1497

Vegreville, Alberta T9C 1S6

TOLL FREE PHONE: 1-877-632-4177

APPLICATION FOR PRE-AUTHORIZED PAYMENT PLAN

Please complete this form to enroll in the Pre-Authorized Payment Plan.

Account # _____

Name of Account Holder(s) _____

Mailing Address _____

Town/Province _____ Postal Code _____

Home Phone # _____ Work Phone # _____

I hereby authorize Niton REA Ltd. and the financial institution on my VOID cheque to begin withdrawals for payment of my Niton REA Ltd. account. This authority is to remain in effect until I notify UTILITYnet of its termination.

X _____

X _____

Authorized signature(s)

For bank accounts that require more than one signature—please provide all required signatures.

Please return this form to: NITON REA LTD
 Box 1497
 Vegreville, Alberta T9C 1S6

Please attach a blank cheque marked VOID to this application.

Payments will be deducted from your account on the 15th day of each month.

Who Has Access to my Account

The Alberta Government has introduced the Alberta Personal Information & Privacy Act. This act requires us to make sure that we do not give out your information to anyone who you have not given authorization to. In order to allow others access to your information (for example, your spouse, a family member or a business partner) we must have a completed Personal Information Authorization Form. We will not release your information to anyone prior to having the form completed and sent back to us. If you do not send it back to us, the name on the account is the only person who will have access to the account and only will that person be able to discuss the account with UTILITYnet. Past history has shown that a spouse may call to ask what the outstanding balance is on the account so that they may pay the account, if the spouse's name is not on the account and the Personal Information Authorization Form is not filled out with the spouse's name, UTILITYnet will be unable to provide the account balance. We understand that this is very frustrating, however, the government has made a law about this and we wish to obey government law. If the account is under a company name, it is very critical to have this form filled out. Please mail this form to Niton REA, Box 1497, Vegreville, AB T9C 1S6.

PERSONAL INFORMATION AUTHORIZATION FORM

I/(We) _____ give permission to
_____ to request information on my/(our) account(s).

The information that they are privy to will consist of:

- _____ contact information,
- _____ financial information,
- _____ consumption information,
- _____ authority to change breaker size

Please check the all of the above categories that apply.

Dated _____

Signature of Account Holder _____

Print Name _____

Signature of Account Holder _____

Print Name _____